Biography

In 1979, with her family, Darlene relocated to Thomasville from Miami, Florida. She will tell you it was one of the best things she has ever done. She loves Thomasville.

From the start she has been active in many aspects of the community. She is an entrepreneur and has built two employee benefit management companies over the past three decades. Darlene is very active in her church, First Baptist Church as the WMU Director for the past 5 years. She has taught Sunday school and lead bible study groups. She is also serving a second term on the board of the Thomas County Department of Family & Children Services. Her past service includes being a member of the first Thomas County Citizens Academy and the 1994 Chamber Leadership 2000 Class. Darlene has served on the Board of the Thomasville-Thomas County Chamber of Commerce. She was the 1996 Chairwoman for our local Chamber's Women's Forum. She has served on the Advisory Board for Archbold Home Health Services and, is a past member and president of Granada Garden Club. Professionally, Darlene has been a member of the Society of Benefit Administrators, the Self-Insurance Institute of America, a Charter Member of the Self-Funding Academy, is listed in the National Directory of Who's Who in Executives and Professionals and is a member of the National Association of Female Executives. Darlene is a member of Health Underwriters and frequently lectures and teaches the fundamentals of employee benefits and self funding.

Darlene’s career has taken her far beyond where she ever expected to be. In addition to her own company, she has worked with several employers, including a Fortune 500 Company in the management of employee benefits. In 1987, along with her partner, she started Administrative Claim Service. They began providing T.P.A. services for several local employers. With a strong emphasis on service, the business grew from six accounts to over 100, when in 1997 the highly successful TPA was sold to a larger administration firm.

Darlene has continued to work in the T.P.A. business serving as vice president of client services for two large national firms. In late 2001, with a recognizable need for a real customer focused TPA, Darlene, along with her son, John began Taylor Benefit Resource, Inc. She has seen the changes in the health insurance market and has had the ability to change with it. By listening to clients and staff and developing a business plan to truly serve employers. TBR is filling a void in the healthcare market. Darlene's knowledge and devotion to customer care has made TBR a success.
Of upmost importance is being a fair and generous employer. The quality of job creation and opportunities ACS and TBR have had for employees, especially women is of great importance and is one of her greatest source of pride.

But, of all of her successes, her family is what she holds most dear. She has been married to John Taylor for 40 years and has two successful sons and 4 grandchildren and a new one on the way.

When she has time, Darlene loves to read and travel. She has been to many exciting places throughout the US including Alaska, Hawaii, and further to Europe, and China but her heart is in Thomas County.