



# **Fulton County Behavioral Health Services**

Presentation to the Mental Health Study  
Committee

November 22, 2016



# Current Challenges Facing Behavioral Health

How does Fulton County measure the value for its BH services today?

Fulton County  
Currently Spends  
**\$3,200** per capita



Comparative BH  
Services Spend  
**\$1,191** per capita

Potential to **double** the number of services provided in the future



*There is a significant opportunity to*

- Serve more mentally ill individuals in need
- Use more of every dollar to on highly needed services
- Measure cost and quality performance measures

## Staffing and Service Challenges Currently Facing Behavioral Health

### Recruiting and Retention Challenges



Currently have only **2 part-time psychiatrists** to serve all behavioral health consumers

### Vacancy Rates



Four BH roles key to service delivery have vacancies of between **14% to 62%**

→ Wait times and capacity to serve new consumers has been impacted

# Driving Forces to Develop an Enhanced and Strategic Behavioral Health Model

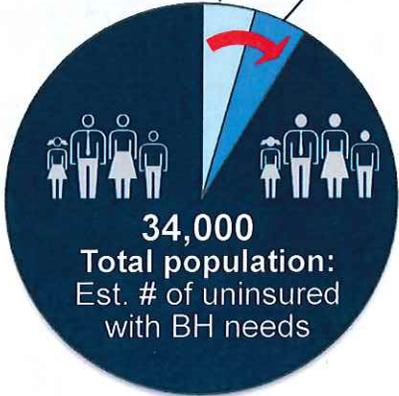


## Broader Goal

Significantly increase the number of individuals served

**1,500**  
**Current Services:**  
 Approx. uninsured individuals receiving BH services from Fulton County

**3,000**  
**Target Services:**  
 Approx. population targeted to receive BH services from Fulton County



## Strategic Opportunities

Tie together interrelated strategic initiatives to form a coordinated future behavioral health model



Jails, juvenile justice, magistrate and superior courts



Fulton County housing/homeless, City of Atlanta homeless



Fulton County Schools, Atlanta Public Schools, Apex staff



BH providers: adult, child, special programs



Fulton BH managers and staff



Community stakeholders



State DBHDD

\*Reference data and calculations available in full report provided 3/10/16

# Guiding Elements of the New Behavioral Health Model



## Representative Characteristics for Designing the New BH Model

<b>Responsive in crisis</b>	<b>Examples: court evaluations, emergency care</b>
<b>Accessible</b>	<b>Geographically local to populations in need, timely, and affordable to individuals and Fulton County</b>
<b>Coordinated</b>	<b>Connections across services, and embedded in care already being provided</b>
<b>Leveraged</b>	<b>Make use of existing community resources</b>
<b>Integrated</b>	<b>Tie together relevant strategic initiatives and stakeholder groups</b>
<b>Managed</b>	<b>Manage contract for desired outcomes and provide strategic leadership, perform contract administration and strategic coordination across entities</b>

## Additional Considerations within the New BH Model



Explore additional funding sources and opportunities



Identify opportunity to integrate data systems

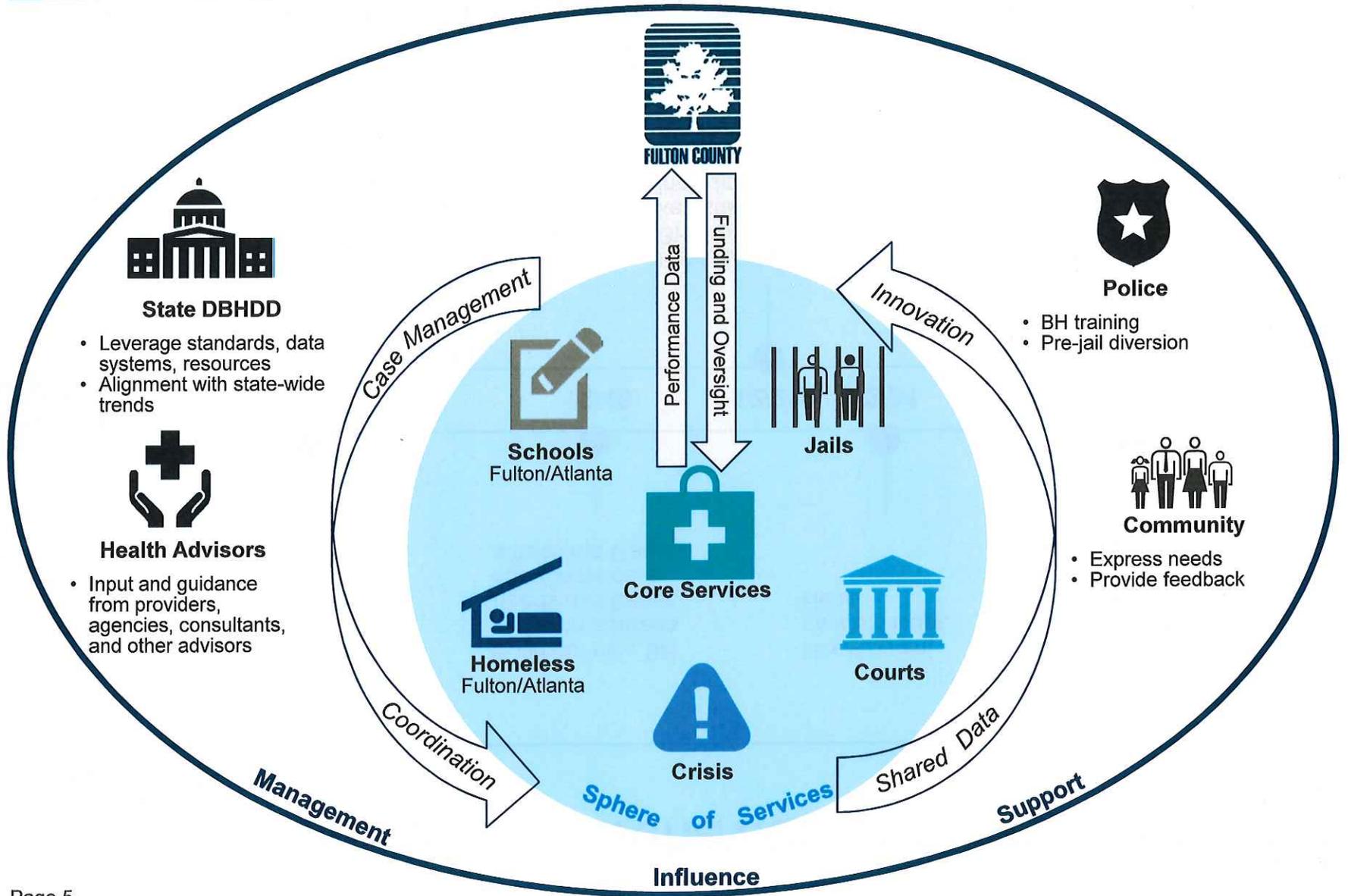


Align goals and value-based outcomes (KPIs)

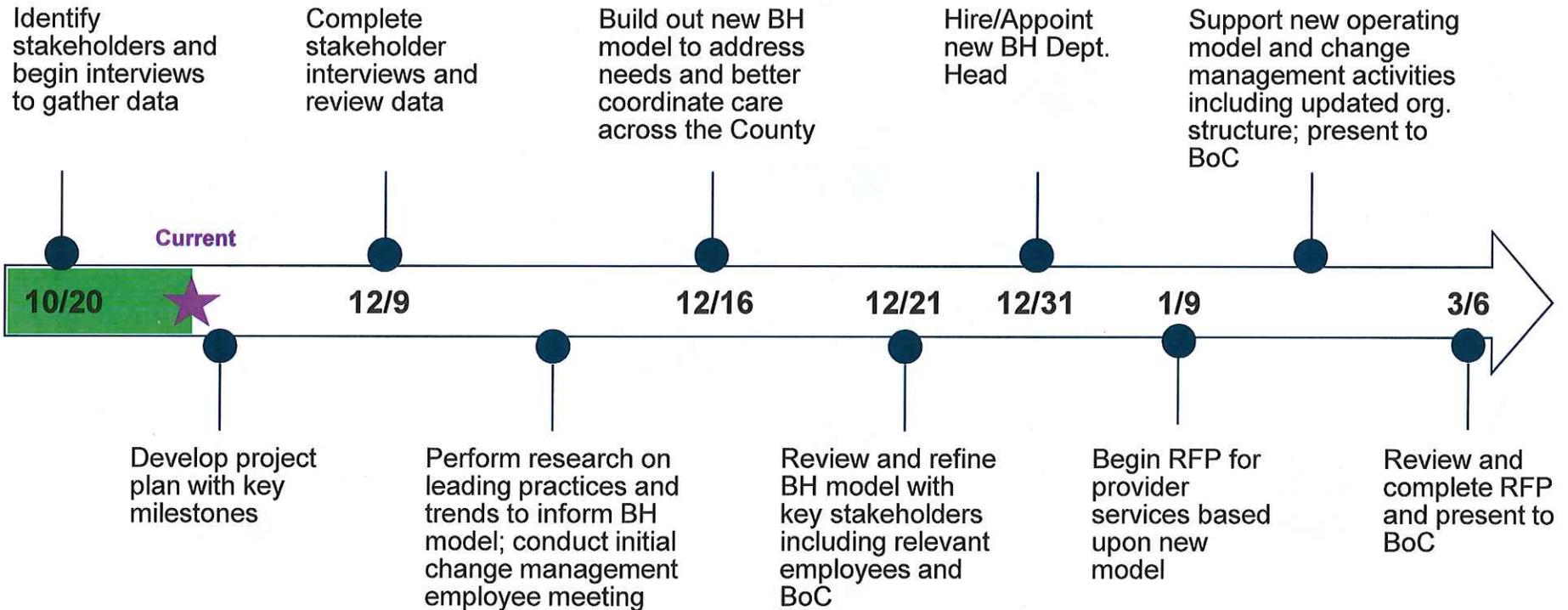


Clarify responsibilities and coordination points

# Conceptual Model Framework



# High-Level Timeline for Behavioral Health Project Activities



**Ongoing activities**

- Stakeholder management
- Communications
- Manage current BH care delivery