



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

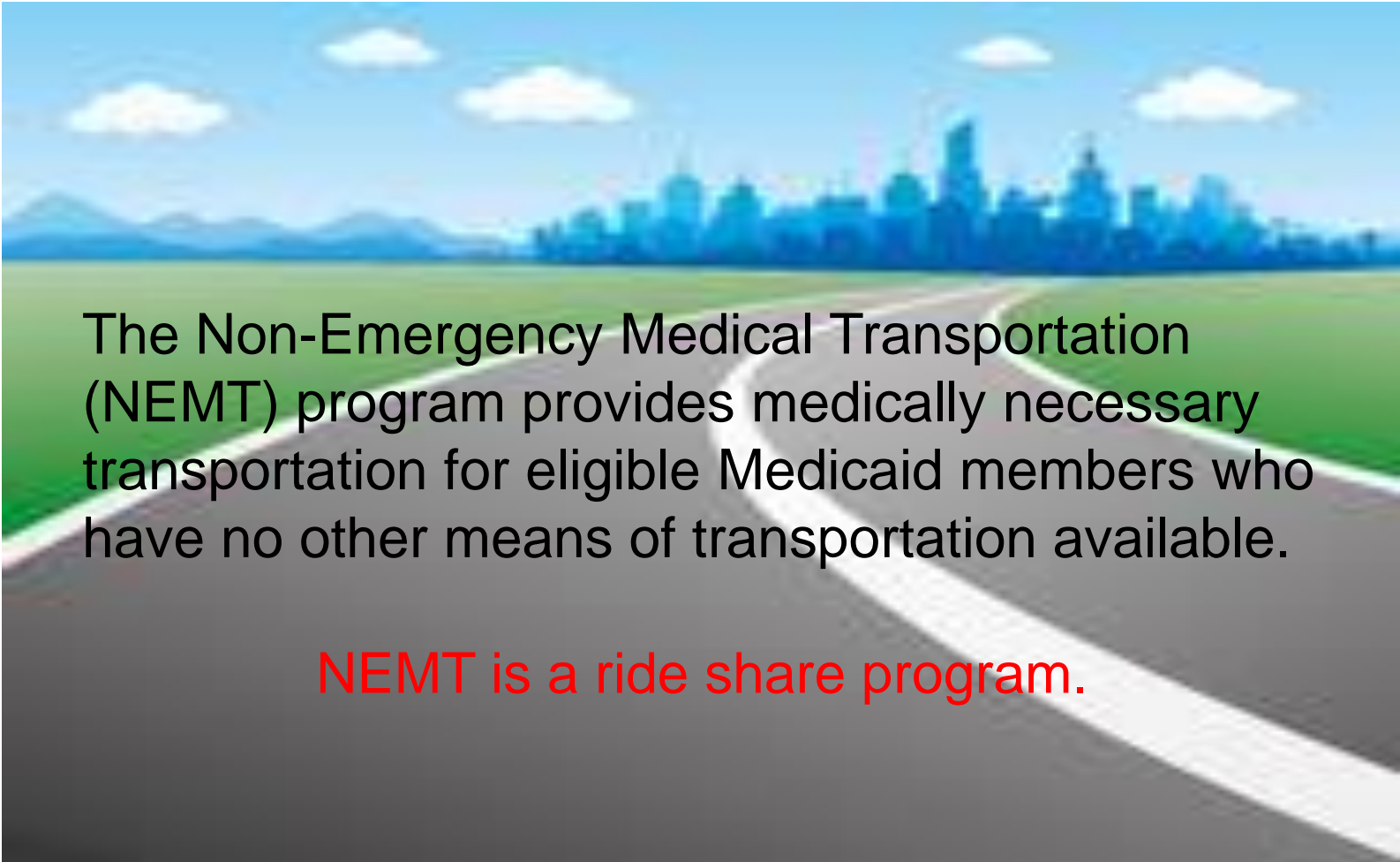
Georgia Medicaid Non-Emergency Transportation Broker Services



Rural Development Council Meeting
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Director, Transportation

What is Non-Emergency Medical Transportation (NEMT)?



The Non-Emergency Medical Transportation (NEMT) program provides medically necessary transportation for eligible Medicaid members who have no other means of transportation available.

NEMT is a ride share program.



Medicaid Reimbursable Services Eligible for NEMT

NEMT will take you to your Medicaid covered service for:

1. medical treatment;
2. medical evaluations;
3. prescription drugs;
4. medical equipment.



NEMT Eligibility

To be eligible for NEMT services, Members must be in a fully covered Medicaid Eligibility category. Members in certain aid categories may not be eligible for the transportation benefit. Some of those Members include, but are not limited to:

- Qualified Medicare Beneficiaries (QMB)
- Emergency Medical Assistance Participants (EMA).
- PeachCare for Kids Members (PCK)

How is the NET Program Operated?

The Department of Community Health (DCH) contracts with qualified selected brokers to provide and coordinate NEMT services to eligible Medicaid members throughout the state.

The Brokers are selected through a competitive bidding process every six (6) years. Selection is based on Georgia's evaluation of their experience, performance, references, resources, cost and qualifications.

Brokers then contract with Independent Transport Providers throughout the State.



Who are the Current NEMT Brokers?

Currently, two (2) brokers (LogistiCare and Southeastrans) provides NEMT services to Georgia's 159 Counties. The Counties are divided into five (5) regions as shown in coverage map.

LogistiCare , LLC

Central Region

East Region

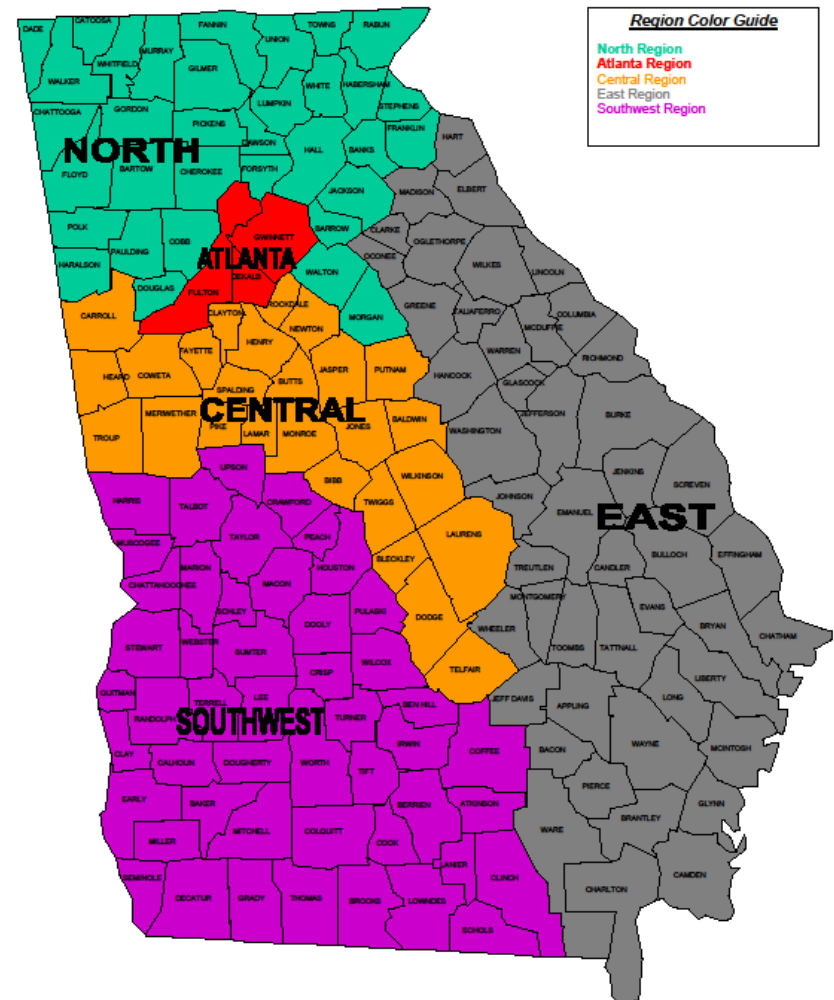
Southwest Region

Southeastrans, Inc.

Atlanta Region

North Region

Georgia Non-Emergency Transportation Program



What are the Brokers' Responsibilities?

Broker responsibilities include but are not limited to:

- Gatekeeping;
- Recruiting and maintaining a regional transportation provider network;
- Ensuring compliance with driver/vehicle requirements;
- Taking reservations and making trip assignments;
- Notifying member of “pick-up” time at time of reservation;
- Quality Assurance; and
- Administrative oversight and reporting.



Covered Modes of Transportation for NEMT



NEMT

- Minibus
- Wheelchair Van
- Stretcher Van
- Public Transportation
- Taxi
- Other forms of passenger vehicles



NEMT Snapshot For Calendar Year 2015

Total number of Trips: 4,196,609

Total number of Miles: 47,352,490

❖ Ambulatory	3,132,831
❖ Wheelchair	624,122
❖ Stretcher	81,916
❖ Public Transit	250,192

Total Number of Providers:

❖ Logisticare	110
❖ Southeastrans	170

Both Brokers contract with Independent transit providers to conduct trips.